



STATE OF CONNECTICUT

STATE DEPARTMENT ON AGING

25 SIGOURNEY STREET • HARTFORD, CONNECTICUT 06106-5033

www.ct.gov/agingservices

Telephone: (860) 424-5274

Toll Free: 1-866-218-6631

FAX: (860) 424-5301

September 10, 2013

LaToya Myers
SMP Coordinator of Volunteers
Agency on Aging of South Central Connecticut
1 Long Wharf Drive
New Haven, CT 06511

LaToya
Dear Ms. Myers:

I want to express my appreciation and acknowledge the terrific job you did in establishing a sense of connection with your recent Senior Medicare Patrol (SMP) volunteer, in addition to resolving an outstanding concern. As a Coordinator of Volunteers, your desire and ability to communicate effectively with SMP volunteers on a face-to-face and long-distance basis is an asset. Usually this quality occurs over a period of time for new Coordinators of Volunteers. I also recognize the fact that you are very astute in evaluating a volunteer's performance, readiness and enthusiasm for the SMP program.

As you know, the goal of the SMP program is to increase our SMP volunteer recruitment effort, retain current volunteers and expand and enhance the Medicare fraud awareness and prevention message throughout the community.

Thank you for providing an excellent example of commitment and attention to the SMP volunteer program.

Keep up the good work!

Sincerely,

Dee A. White

Dee A. White, State SMP Coordinator
State Department on Aging
25 Sigourney Street
Hartford, CT 06106

c: Ted Surh, President and CEO, AASCC
Beverly Kidder, Director, AASCC